

Reference						Indicator	Lead Directorate	2007-08 Outturn	2008-09 Target	Latest Outturn		Activity Reported		RAG rating		Direction of Travel		Reason for judgements
NIS	LAA	HCS	CP	BVPI	PAF					APA	July	September	September	July	September	July	September	
Corporate Plan theme: economic development and enterprise																		
167			7a-b				Congestion – average journey time per mile during the morning peak (Data will be available from the Data Interchange Hub, no date currently specified)	Regeneration		Establish baseline	Outturn available April	Review of traffic control systems continues to develop a planned replacement programme. The new street works system has gone live. The Council's own notification systems are being reviewed and revised arrangements will be put in place as part of the service delivery review with Amey. New prioritisation mechanisms for traffic regulation orders have been agreed with the Cabinet member and programme development is underway. Preliminary designs for motorway diversion routes have been produced and potential routes for Trunk Road diversions have been identified following a meeting with the Highways Agency.	A	G			Activity reported that should impact on the baseline	
168	Yes		Yes	223			Principal roads where maintenance should be considered (Outturn data available April for submission to Data Interchange Hub)	Environment & Culture	6%	5%	Outturn available April	A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Scanner surveys underway and analysis currently planned for October/November.	A	A			Activity showing progress towards target, but no outturn available	
169	Yes		Yes	224a			Non-principal (classified) roads where maintenance should be considered (Outturn data available April for submission to Data Interchange Hub)	Environment & Culture	11%	10%	Outturn available April	A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Scanner surveys underway and analysis currently planned for October/November.	A	A			Activity showing progress towards target, but no outturn available	
				224b			Non-principal (unclassified) roads where maintenance should be considered (Outturn data available April)	Environment & Culture	32%	32%	Outturn available April	A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Scanner surveys are planned to take place in October/November.	A	A			Activity showing progress towards target, but no outturn available	
177			7a-b	102			Local bus passenger journeys originating in the authority area (Outturn data available April)	Regeneration	3.355M	4.017M	Outturn available April	This data is provided by local bus operators on an annual basis (May). A core element of the journeys is supported through subsidised bus services and the Transportation Team seek to optimise the services supported to benefit most users (up to a point at which they may become commercially viable). The remainder of the services (approx 2m journeys/year) are operated commercially and these are concentrated on the Hereford City transport network. In addition, the team undertakes a comprehensive programme of publicity to ensure that users and potential users have high quality information on the available services.	A	A			Activity showing progress towards target, but no outturn available	
178	Yes		7a-b	Yes			Bus services running on time (Outturn data available April)	Regeneration	67%	69%	Outturn available April	This data is collected annually by various surveys that take a sample of bus passenger users on certain days of the week throughout particular months each year. Issues arising in terms of punctuality problems are dealt with in partnership with bus operators providing the specific service.	R	A			Activity showing progress towards target, but no outturn available	

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182							Satisfaction of businesses with local authority regulation services (Outturn data available April for submission to Data Interchange Hub)	Environment & Culture		Establish baseline		Due April	Data is not yet being collected for this indicator.	A	R			There is a risk that a baseline will not be established for this indicator
183							Impact of local authority regulatory services on the fair trading environment (Outturn data available April for submission to Data Interchange Hub)	Environment & Culture		Establish baseline		Due April	Data is not yet being collected for this indicator.	A	R			There is a risk that a baseline will not be established for this indicator
184							Food establishments in the area which are broadly compliant with food hygiene law (Outturn data available April)	Environment & Culture		Establish baseline		Due April	Data is not yet being collected for this indicator.	A	R			There is a risk that a baseline will not be established for this indicator
				100			The number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by roadworks, per km of traffic sensitive road (Data available monthly in arrears)	Environment & Culture	0	0	0	0		G	G	△	△	Highest possible performance
				187			Condition of footways (Outturn data available April)	Environment & Culture	32%	32%	Outturn available April		A detailed analysis of the 2007-08 survey has informed the development of the 2008-09 Joined Up Programme with Amey which is now being delivered. Surveys planned for last quarter.	A	A			Activity showing progress towards target, but no outturn available
Corporate Plan theme: safer and stronger communities																		
47	Yes	52	Yes	99a			People killed or seriously injured in road traffic accidents (This indicator is reported to the Data Interchange Hub as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	133 (2007)	129 (2008)	36 (January to June)	56 (January to August)	Compared with 84 for the same period last year.	G	G	△	△	Latest outturn is better than last year and on track to achieve target

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48				99b			Children killed or seriously injured in road traffic accidents (This indicator is reported to the Data Interchange Hub as a three year average. For management purposes in-year unaudited data is reported monthly at least one month in arrears)	Regeneration	11 (2007)	11 (2008)	4 (January to June)	4 (January to August)	Compared with 10 for the same period last year.	G	G	△	△	Latest outturn is better than last year and on track to achieve target
				99c			People slightly injured in road traffic accidents (In-year unaudited data is reported monthly at least one month in arrears)	Environment & Culture	713 (2007)	713 (2008)	301 (January to June)	395 (January to August)	Compared with 464 for the same period last year.	G	G	△	△	Latest outturn is better than last year and on track to achieve target
				215a			The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority (Data available monthly)	Environment & Culture	6.61 days	6.61 days	2.45 days	2.53 days		G	G	△	△	Latest outturn is better than last year and on track to achieve target
				215b			The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO) (Data available monthly)	Environment & Culture	9.5 days	9.5 days	19.2 days	17 days	Performance from July to September has shown an improvement	R	R	▽	▽	Outturn to September has improved compared with that reported previously, but is still above target.
				218a			The percentage of new reports of abandoned vehicles investigated within 24 hours of notification (Data available monthly)	Environment & Culture	94.74%	94.74%	100%	100%		G	G	△	△	Latest outturn is at the highest level achievable
				218b			The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle (Data available monthly)	Environment & Culture	97.83%	97.83%	100%	100%		G	G	△	△	Latest outturn is at the highest level achievable
Corporate Plan theme: sustainable communities																		
157				109a-c			Processing of planning applications as measured against targets for (a) 'major', (b) 'minor' and (c) 'other' application types (Data available monthly)	Regeneration	(a) 68% (b) 80% (c) 89%	(a) 60% (b) 65% (c) 80%	(a) 63% (b) 73% (c) 85%	(a) 60% (b) 71% (c) 86%	Target for major developments is getting increasingly difficult to meet due to the downturn in economic activity. There are few new major applications coming in and hence the proportion of "old" ones still in the system is increasing, making the 60% target especially challenging. The new Planning Obligations policy is also slowing down minor developments as more of them need agreements.	G	G	▽	▽	Outturn worse than last year, but should achieve target

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NIS	LAA	HCS	CP	BVPI	PAF	APA					July	September		July	September	July	September		
170							Previously developed land that has been vacant or derelict for more than 5 years (Data available April)	Regeneration		Establish baseline April 2009			This information is not currently available	A	A			No data available to determine target or performance	
175			Yes				Access to services and facilities by public transport, walking and cycling (Outturn data available April for submission to Data Interchange Hub)	Regeneration	91%	91%	Outturn known April 2009			The activity related to this indicator forms specifically around the supported (subsidised) rural bus network which has been mapped using Accession accessibility planning software and the supported services monitored to ensure that they are available to the groups which have the least access opportunities to key services in our communities. The ability to support these services and hence meet this target (91%) relies on close management of the route contracts and access to Council revenue funding (which remained static for the past 3 years) and the continued receipt of the Rural Bus Subsidy Grant. The Rural Bus Subsidy Grant is now included within Area Based Grant and hence removal of this funding or an element of it would result in a significant threat to meeting this target and more importantly providing a vital service to people with poor access choice in rural communities.	R	A			Activity showing progress towards target, but no outturn available
176							Working age people with access to employment by public transport (and other specified modes) (Data available April)	Regeneration			Establish baseline April 2009			The activity around this indicator will be similar in principle to that described above. Assessment will be carried out on the existing situation (mapping bus routes to employment sites using Accession software) and we will need to take a view on whether or not we set a target to maintain this level of access, increase it (which will require greater investment in the bus network) or seek to reduce the rate at which access declines given that the bus revenue support has not keep pace with inflationary pressures in the bus industry for the last 3-5 years.	G	G			Activity reported that should impact on the baseline
185			Yes				CO2 reduction from Local Authority operations (Outturn data available April)	Environment & Culture			Establish baseline April 2009			A full inventory of the Council's vehicle fleet is currently underway. STEPS Strategy being updated for adoption in November. A meeting of the Carbon Board is scheduled for 23rd October. Eco Schools event to be held in November and currently being promoted.	G	G			Activity reported that should impact on the baseline
186	Yes	58	Yes				Per capita reduction in CO2 emissions in the LA area (Data provided by Defra approximately 18 months in arrears)	Environment & Culture		13.1% less by 2010 against 2005 baseline	Outturn for 2008 known September 2010			Energy Saving Trust grant secured. A number of planned activities are in jeopardy due to limited staff resources.	A	A			Activity showing progress towards target, but no outturn available

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187							Planning to adapt to climate change (Outturn data available April for submission to Data Interchange Hub)	Environment & Culture		Establish baseline April 2009		A detailed report is being prepared following the collection of data on the impact of past extreme weather events on the delivery of Council services	G	G			Activity reported that should impact on the baseline	
188							Flood and coastal erosion risk management (Availability of data determined by Defra)	Environment & Culture		Data supplied by Defra annually			A	A			No data available to determine target or performance	
191	Yes	56a	Yes				Residual household waste per head (Data available monthly in arrears)	Environment & Culture	851.85 kg (2006/07)	762 kg	197.6kg to June	312.59kg to August		A	A			No trend data on which to judge whether target is likely to be achieved
192				82a i-ii 82b i-ii 82c i-ii 82d i-ii			Household waste recycled and composted (Data available monthly in arrears)	Environment & Culture	30.26%	32%	31.12% to June	32.68% to August	Performance at the same period last year was 29.15%	G	G	△	△	Outturn better than same period last year and on course to achieve target
193							Municipal waste landfilled (Data available monthly in arrears)	Environment & Culture		64.92%	66.4% to June	64.37% to August		A	G			Outturn better than target
194							Level of air quality – reduction in NOx and primary PM10 emissions through local authority's estate and operations (Outturn data available April)	Environment & Culture		Establish baseline April 2009		A full inventory of the Council's vehicle fleet is currently underway. STEPS Strategy being updated for adoption in November. A meeting of the Carbon Board is scheduled for 23rd October. Eco Schools event to be held in November and currently being promoted.	G	G			Activity reported that should impact on the baseline	
195		54	Yes	199a-c			Improved street and environmental cleanliness (levels of (a) graffiti, (b) litter, (c) detritus and (d) fly posting) (Data available 4 monthly following survey)	Environment & Culture		(a) 10% (b) 12% (c) 2% (d) 1%		(a) 2% (b) 10% (c) 1% (d) 0%		A	G			Outturn better than target
196						199d	Improved street and environmental cleanliness – fly tipping (Data available monthly)	Environment & Culture	Grading 3	Grading 2	Grading 3	Grading 2		R	G	◁▷	△	Outturn better than last year and currently achieving target

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197	Yes	55 57	Yes				Improved local biodiversity – active management of local sites (Outturn data available April for submission to Data Interchange Hub)	Regeneration	28.70%	3.5% increase (30 sites)	Outturn known April 2009		Positive conservation management is understood as including those sites with their management schemes under the Woodland Grant Scheme, English Woodland Grant Scheme, Countryside Stewardship Agreements, Environmental Stewardship Agreements; along with all of the designated Sites of Special Scientific Interest and Local Nature Reserves (currently 109 in Herefordshire); and local sites with other specific management plans, e.g. Community Commons Project, Pond Restoration and Celebration Project and Earth Heritage Trust.	A	A			Activity showing progress towards target, but no outturn available
				204			The number of planning appeal decisions allowed against the Local Authority's decision to refuse planning applications, as a percentage of the total number of planning appeals against refusals of planning applications (Data available monthly)	Regeneration	36.40%	<36.4%	36.40%	40.00%	There is a potentially serious drop in performance here. The figure of 40% represents 17 decisions out of 43. Nine of those decisions were Member overturns - hence this is related to the high proportion of decisions taken contrary to recommendation in 2007/08. That trend (decisions taken contrary to recommendation) has improved significantly since April and it is therefore hoped that the current bad performance will improve. An upheld rate of over 40% may attract grant abatement and is potentially a financial risk. The indicator excludes enforcement appeals (where our record is exemplary) and if all appeals are included the performance improves to 21/56 i.e. 36%.	A	R	◀▶	▽	Outturn worse than target and last year
198							Children travelling to school – mode of travel usually used - Car		33.7%	34.0%				A	A			Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - Car Share		4.4%	3.0%			This data is collected from PLASC- the Government school census which is undertaken annually every January. We are on target to reach our 2011 targets. Activity centres around the work of the School Travel Officer and Assistant who work directly with schools, promoting and supporting school travel plans. Excellent progress has been made increasing the number of schools with travel plans and ensuring they are kept up to date. The work is supported by school travel grant which has been included in the area based grant. Continued receipt of this grant is imperative to the success of this indicator as it helps fund the two aforementioned posts, alongside a contribution from the Local Transport Plan programme.	A	A			Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - School / Public Transport		23.8%	24.0%				A	A			Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - Walk		36.5%	36.0%				A	A			Activity showing progress towards target, but no outturn available
198							Children travelling to school – mode of travel usually used - Cycle		1.6%	2.0%				A	A			Activity showing progress towards target, but no outturn available